

How Student Advisers Can Help With Your Transition

Student advisers play a very important role in helping first-year students make a smooth transition into university life.

Student Advisers can:

- Act as your first point of contact for any question.
- Advise you on how to contact:
 - Lecturers
 - Tutors
 - Supervisors (for graduate students)
 - Support services
- Explain differences between secondary and tertiary study.
- Give directions around campus, including specific lecture theatres.
- Explain the meaning of university terminology like 'major', 'corequisite' etc.
- Explain the roles of staff at the University.
- Advise you of enrichment opportunities such as internships, volunteering etc.
- Explain your course structure and rules related to the course.
- Give advice on subject selection and pathways.
- Provide advice and assistance with various online processes such as:
 - Enrolment
 - Subject selection
 - Alloc8
 - Learning Management System
 - Handbook
- Provide advice on various policies and procedures, including:
 - Special Consideration
 - Unsatisfactory Progress Committee
 - Grievance Procedures
 - Leave of Absence
 - Overloading
 - Advanced Standing
- Refer you to other support services where appropriate, including:
 - Housing
 - Counselling
 - Financial Aid
 - Disability Liaison Unit
 - Careers and Employment
 - Language and Learning Skills